

How To Submit a Service Request Online

STEP 1

Log-in to your Utility Account via
www.municipalonlinepayments.com/piedmontok

STEP 2

Select "Submit Service Request" on the right hand column.

STEP 3

Use the drop down arrow to select the applicable address.

STEP 4

Next, use the drop down arrow to select the applicable "Type of Service" that is being requested.

STEP 5

Finally, provide a detailed explanation of the service you are needing. If it is roadwork, please provide specific location of where the work is needed (Ex. On Piedmont Road between 164th and 178th, going northbound). Also, please provide your name and phone number.

EXPLANATION OF TYPES OF SERVICES FOR SERVICE REQUESTS:

- Dumpster Request- needing your metal dumpster picked up or wanting to add a metal dumpster to your account. Pricing information can be found on our website. Please include size and number of pick-ups per week.
- Mailing Address Change- To change your address. Please provide the full address that includes the city and zip code.
- Missed Trash Stop- Please include your normal trash day, if possible.
- Polycart Request- If you need to add or subtract a blue polycart.
- Pothole- Please provide specific location of where the work is needed.
- Replace Cart- To replace your blue polycart due to damage. Place polycart by the road until it is replaced.
- Reread- If you would like your water meter re-read due to high usage or a questionable reading. Requests need to be received before the 10th of each month.
- Sign Replace/Repair- Due to a sign being down or needing replaced. Please be specific on location.
- Water repair- If you believe there is a water leak or your meter is leaking.

For any questions or concerns, please contact the Water Department at (405) 373-2000 during normal business hours.